

Benefits of Our Services

- Privacy
- Sessions occur at mutually agreeable times/places
- Employee satisfaction
- Customer retention
- Fast and timely completion
- Less costly than traditional legal action
- Strengthen individual and team conflict management skills
- Improved work environment
- Increased productivity
- Strengthen your existing team
- Build team capacity to deal with internal conflicts as well as issues with customers and/or suppliers



Who we are

The South Island Dispute Resolution Centre Society (SIDRCS) is a non-profit Canadian Charity dedicated to raising community awareness of collaborative conflict analysis and management by providing intervention and education. The Centre is focusing on developing collaborative partnerships with other community agencies to address emergent needs within the community.

Become a Member and support our programs and community services. Individual memberships are \$25/year and family memberships \$40. An application form is available on our website.

Volunteer with the SIDRCS and help us change the culture of conflict. Application forms are available on our website.

Donations are always graciously accepted and tax receipts will be issued to all donors.

South Island Dispute Resolution Centre
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Victoria BC V9B 0G9

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office@disputeresolution.bc.ca
www.disputeresolution.bc.ca

Civil Dispute Resolution

- Contract Disputes
- Community Conflict
- Workplace issues

South Island Dispute Resolution Centre

A non-profit Canadian charity dedicated to
"Changing the Culture of Conflict"
since 1983.



102 – 2220 Sooke Road
Victoria BC V9B 0G9

- Mediation
- Arbitration
- Consulting
- Training
- Coaching

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www.disputeresolution.bc.ca

Unresolved conflicts do not just go away. Dealing with a conflict will decrease tension and enable you to spend time on other things. For example, when a conflict is resolved:

- Businesses can focus on growing the business and customer service
- Strata councils and corporations can operate smoothly
- Families and relationships become stronger and healthier



Mediation and Arbitration are useful tools for managing:

- Contract Disputes
 - Home Maintenance
 - Renovations
- Wills & Estates
- Workplace Issues
 - Human Resources
 - Government
 - Corporate
 - Labour & Employment
- Neighbourhood Disputes
- Bankruptcy
- Strata Plan/Non-profit Housing Management
- Community Conflict
- Real Estate/Property Issues
- Organizational Conflict

Our team of highly trained and effective professionals are:

- Trained as mediators and arbitrators
- Approachable, ethical and professional
- Members of BC Arbitration and Mediation Institute (BCAMI) www.bcami.com and/or are members of BC Civil Roster www.mediator-roster.com



If you want a process that ...

- Lets you build creative solutions to difficult situations
- Is guided by an impartial professional
- Allows Parties to maintain authority
- Results in decisions based on what matters to both parties
- Transform a relationship

... Choose Mediation

If you want a process that ...

- Is binding & final
- Avoids litigation & court costs
- Reduces stress
- Provides impartial decisions based on law or fairness
- Can be done by teleconference or by mail
- Is quick

... Choose Arbitration

If you want a process that ...

- Teaches the skills to manage conflict
- Addresses a situation before it gets out of hand
- Manages problem areas that are holding your company or your relationship back
- Builds healthy cooperation

... Choose Training & Consulting